

## Who are we?

Community Pharmacy Greater Manchester (CPGM) are a working group of the seven Local Pharmaceutical Committees in Greater Manchester who came together to:

- **Establish the Greater Manchester Pharmacy provider company; representing Community Pharmacy GM wide - CPGM Healthcare Ltd. The company can hold and administer contracts for pharmacy services;**
- Jointly support the provision and implementation of high quality pharmacy services;
- Work with commissioners in Greater Manchester to ensure a positive impact on the health and wellbeing of the people of the whole of GM;

We recognise that this is a crucially important time for the population of Greater Manchester. Devolution brings fantastic new opportunities for us to respond to the needs of local people via better coordinated services. We in Community Pharmacy want to be right at the forefront of that response through effective service delivery via CPGM Healthcare.

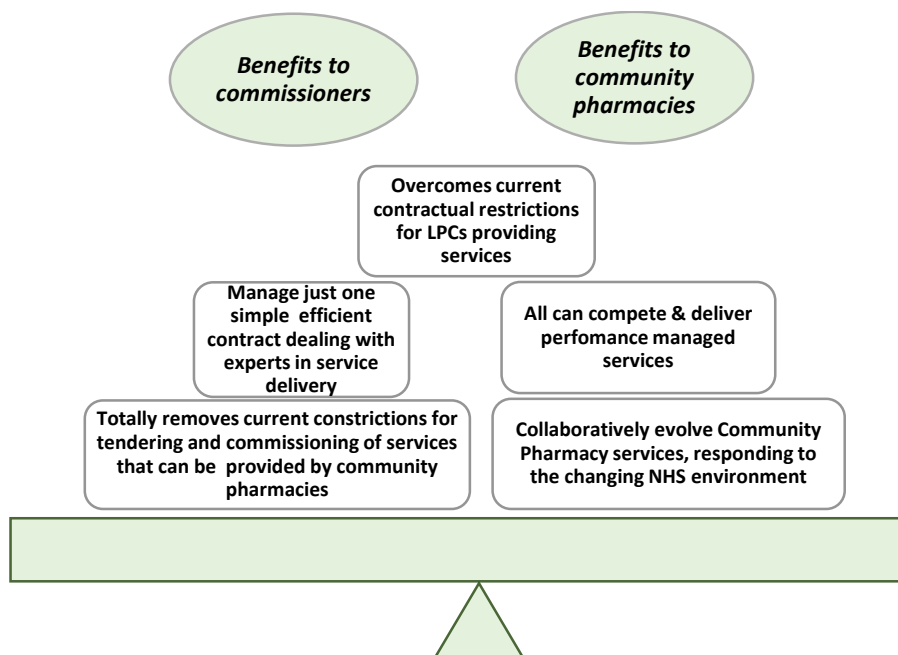
## How do we do this?

- We work collaboratively to ensure end to end development of locally commissioned services that have quantifiable positive impacts and that are clinically and financially sustainable;
- We provide support and training to help ensure pharmacy teams are fully equipped to deliver high quality services with positive patient outcomes right across the GM geography.

## Why are we writing to you?

Because patients tell us they want quick, convenient access to healthcare services that fits in with their life and work - delivered where they work, live, shop and travel. As one part of our response to this we have jointly formed CPGM Healthcare to be a provider vehicle for the efficient delivery of high quality community pharmacy services. Through this GM wide provider arm we can help shoulder the burden of caring - reducing pressures on other parts of urgent and primary care and across the NHS as a whole.

## What's different about CPGM Healthcare Ltd?



**Want to know more? Please read the attached Pharmacy 5 point forward plan.**

**Together we can realise the aspirations of devolution.**

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# A sustainable NHS – the pharmacy five point forward plan

## Pharmacy 5 point forward plan



The Secretary of State for Health and the head of the NHS want radical changes in the delivery of care, needed to ensure a sustainable NHS that can cope with increases in demand and financial constraints.

Community pharmacy can offer this transformational change, improving convenience for patients, creating capacity in general practice and other services and releasing substantial savings for the NHS. With commitment and energy from the government and the NHS we can make a big impact within just two years.

Community pharmacy is ready to help but can't do it alone: as pharmacists, citizens and taxpayers we are calling on the Department of Health and NHS England to work with us to make it happen. Here is our five point action plan.

### 1 Give patients easier access to urgent medication

Patients who have run out of regular medicines often use expensive out of hours services.



- Commission an urgent supply service so community pharmacists can supply routine NHS prescription medication at weekends and out of hours if patients run out.

**Benefits:** Ensures patients have uninterrupted and convenient access to medicines. Contributes to 7-day NHS working and saves around £45 per patient.

### 2 Offer people advice at their own convenience, using pharmacy as a first port of call

Patients often consult GPs when they could obtain advice and help quickly and conveniently from a pharmacy.

- Use community pharmacists to advise people with symptoms, offering treatment or referral as needed.



**Benefits:** Reduces demand for GP appointments, creating capacity within practices and a net saving of £25 per patient per GP consultation, and offering speedier support for patients.

### 3 Care for frail and older people

Many house-bound patients and people discharged from hospital receive no help with their medicines which can lead to health complications and readmission.

- Community pharmacists can provide support to frail and older people and their carers at their homes if necessary. This ensures they are using medicines properly and safely, particularly after hospital discharge.



**Benefits:** Helps patients as they move between hospital and their home, reducing avoidable health complications and the costs of caring for those, saving around £2,000 per hospital admission. Medicines advice can also improve health outcomes and prevent readmission.

### 4 Support people to manage their long-term conditions more effectively

People with long-term medical conditions need support to use their medicines properly to avoid poor outcomes, hospital admission and sometimes even fatal complications. But regular GP appointments are not necessary for some patients.

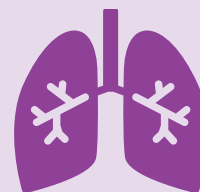


- Community pharmacists should support and monitor people with simple hypertension and asthma to help them manage their own health.

**Benefits:** Offers convenient care, support and advice that can lead to significant improvements in disease control and quality of life. Reduces workload for GP practices releasing capacity for them to carry out other roles.

### 5 Help identify people with undiagnosed respiratory disease

Nearly 3 million people in the UK are thought to have undiagnosed chronic obstructive pulmonary disease (COPD). Failure to diagnose and treat the condition at an early stage can lead to a worsening of the disease which requires additional expensive care or hospital treatment.



- Community pharmacists should provide risk assessments for people potentially at risk of having or developing COPD, followed by advice and stop smoking support or referral.

**Benefits:** Early diagnosis and intervention contributes to public health efforts, and subsequent support offered by pharmacists improves outcomes from medication, reducing expensive treatment of exacerbations and improving patients' quality of life.

**Find out more about the plan and the evidence for the services by emailing: [info@cpgmhealthcare.co.uk](mailto:info@cpgmhealthcare.co.uk)**



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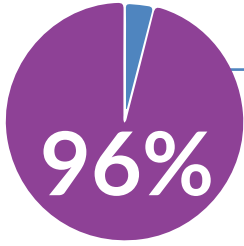
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## Pharmacy 5 point forward plan



There are an estimated **1.6 Million**

visits to community pharmacies daily



of the population can reach a pharmacy within 20 minutes by walking or using public transport

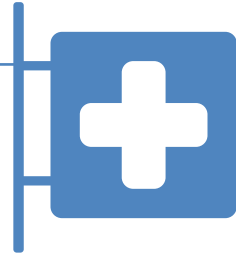


**84%**



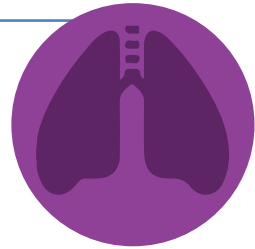
of adults visit a pharmacy every year

GP consultations per year costing **£2bn** are for patients with symptoms that pharmacists could treat



**£264m**

could be saved annually by early diagnosis of COPD patients



**63%**

reduction in total number of hospital admissions after a pharmacy service to help frail patients after hospital discharge



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