



Could you be a Complaints Champion?

Complaining can be complicated. If you work in the voluntary and civil society sector, we want to equip you with the skills to help people navigate the process.

Join one of our regular, free, 90-minute online workshops where we'll explain:

- what the Ombudsman does and the barriers to complaining
- how advocacy works and how that can support your community and service users
- how PHSO can work with you to create access to justice.

Sign up to a workshop [here](#). If you have any questions or would like to arrange a bespoke session for your organisation, please email public.engagement@ombudsman.org.uk

