

Greater Manchester Disabled People's Panel.

Big Disability Survey: Covid 19 Special

Survey Headlines Online Briefing Event

30th June 2020



Agenda

- **5:00** Welcome and housekeeping, using Zoom accessibly.
- **5:03** Co-Chairs welcome and introduction to the survey.
- **5:10** Presentation of key findings.
- **5:20** Recommendations from the Panel.
- **5:28** GM Mayor Andy Burnham comments.
- **5:35** Questions and Answers from invited guests.
- **5:45** Meeting Closes.



GM Big Disability Survey Covid-19 Special:

- Online on Survey Monkey platform, shared through GM by Panel members, social media, community & voluntary sector, grassroots groups, and GM consult website.
- Ran from April 20th until 22nd May
- A standard format with 54 questions and an easy read version with 47 questions.
- With assistance disabled children recorded responses, as did disabled people with no online connection, and people with communication impairments.
- 936 respondents in total.

Headlines

- 90% of respondents said that the pandemic has had a negative impact on their mental health.
- 80% of respondents were not included in the official shielded group, yet 57% of those had support needs.
- 56% of respondents had experienced some difficulty sourcing Personal Protective Equipment (PPE)
- 62% of respondents have experienced one or more health visit being stopped due to Covid-19.
- Disabled people are less satisfied with their care plans since the outbreak of Covid-19. Prior to the outbreak, 58% felt satisfied or very satisfied and this has reduced to 35% after Covid-19.
- A third of disabled people believe that their local authority is not doing anything significant whilst 76% of disabled people are dissatisfied with the help provided by the government.

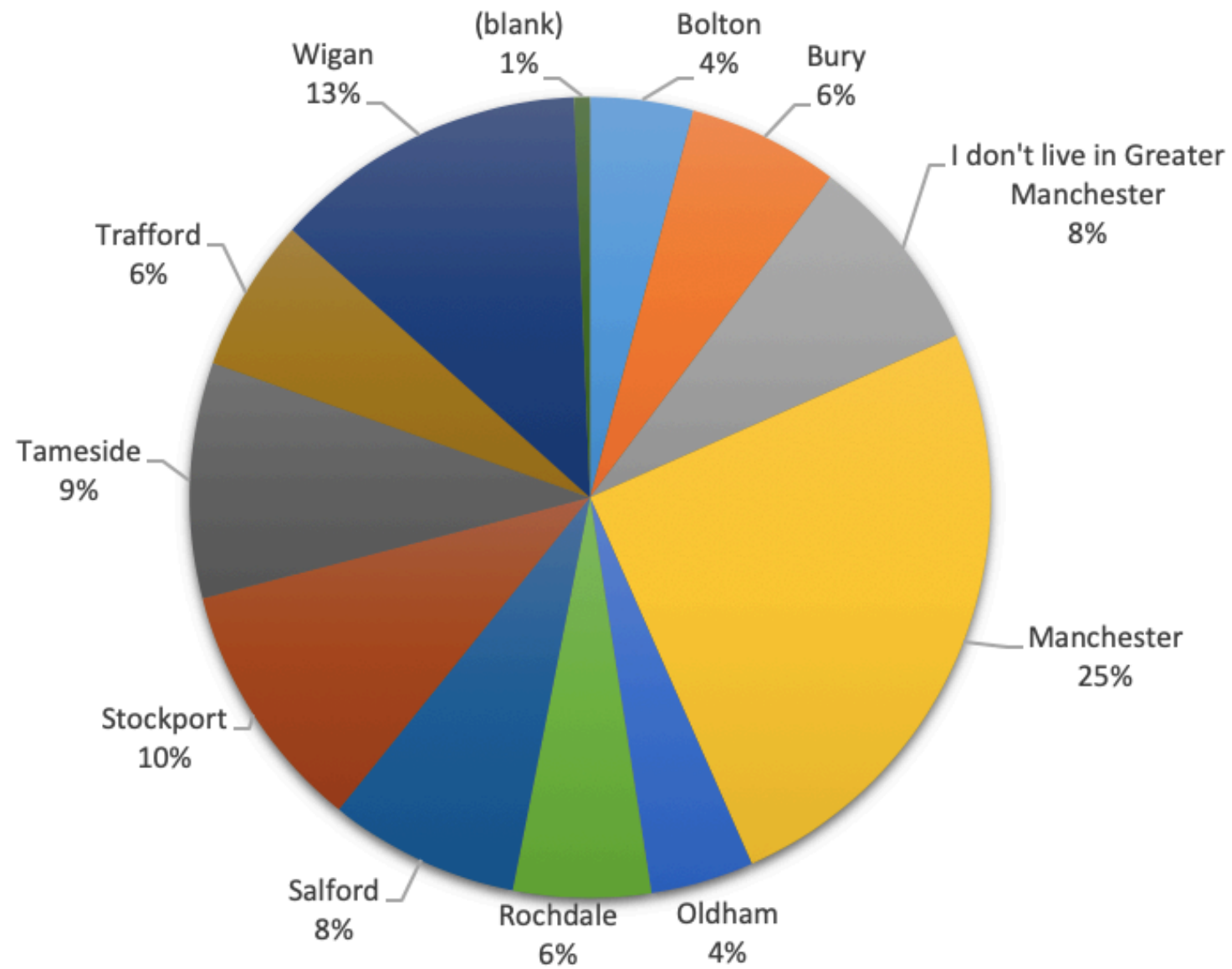


Figure 1: Breakdown of Local Authority where respondents from both the standard and easy version of the survey live

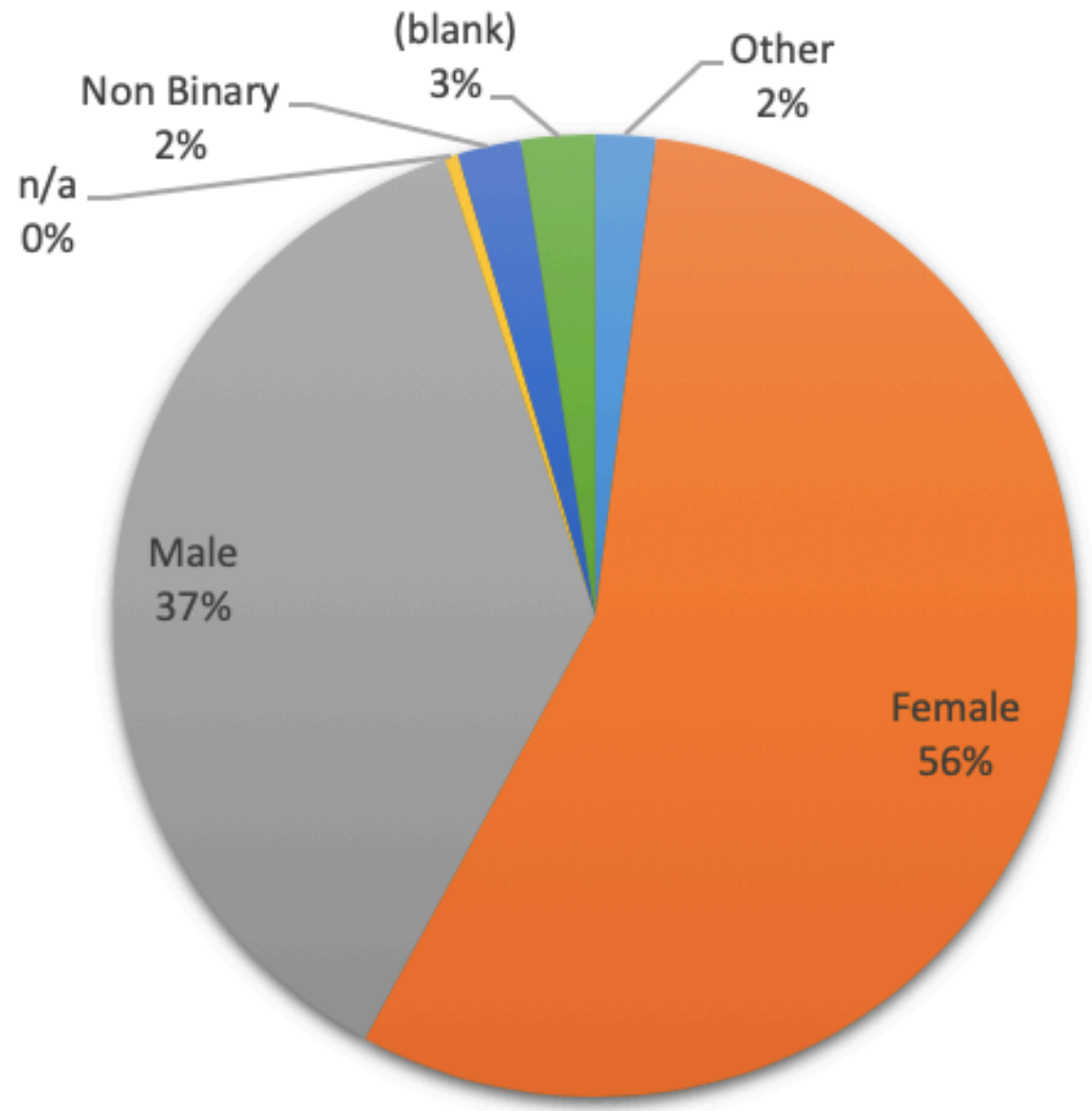


Figure 2 Breakdown of gender of respondents

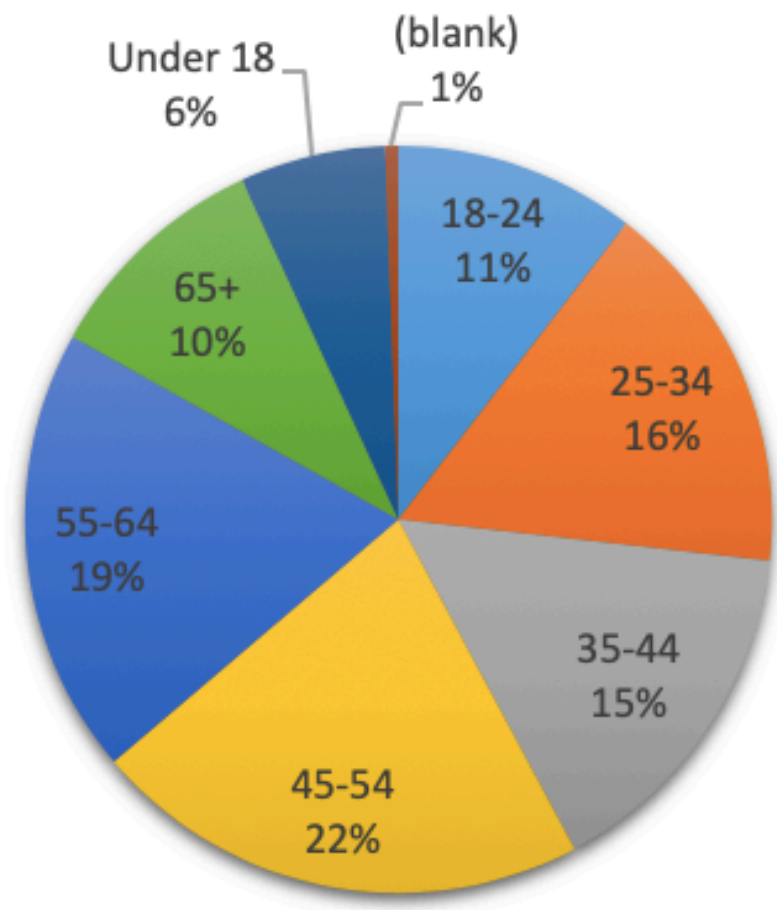


Figure 3: Breakdown of age of respondents across both the standard and easy read surveys

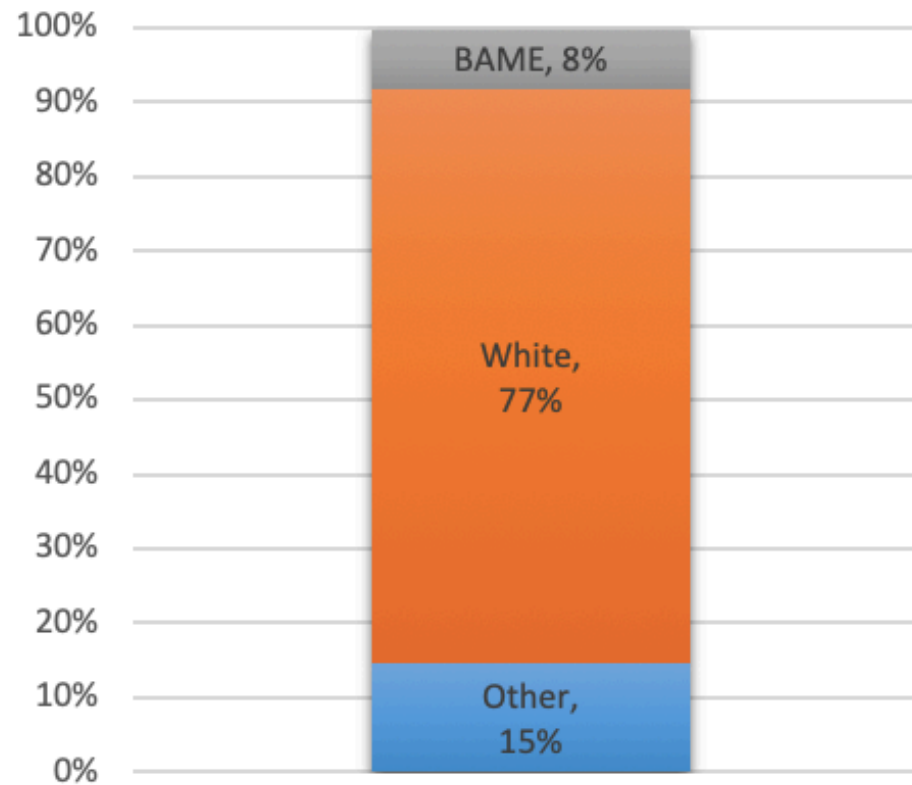
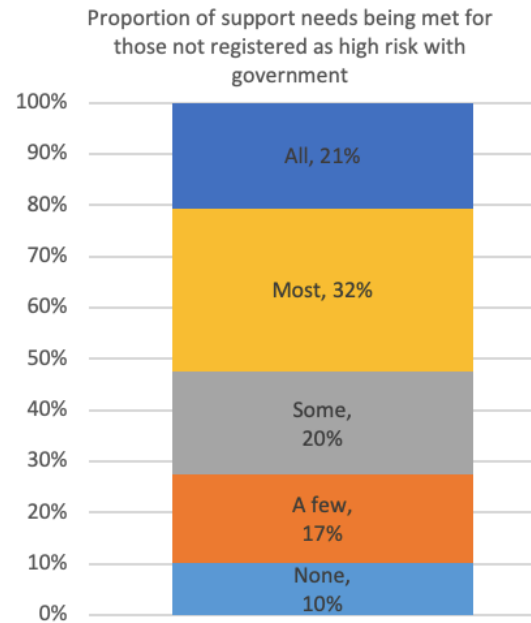
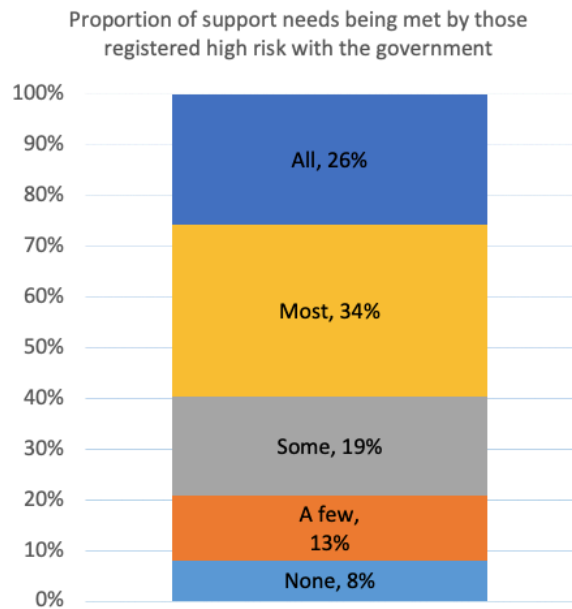


Figure 4: Ethnicity across both the standard survey and the easy read

Respondents were also asked to self-define their ethnicity which led to a large variety of responses. These were grouped into more commonly used ethnicity groups. The low BAME sample reinforces the recommendation for a DPO to be established for BAME disabled people.

Support

“My mum is doing all my care and I wonder how long she can keep this up as my dad also depends on her as he has dementia and she is very tired”.



- 20% of participants of the standard survey received a shielding letter from the Government as 'high risk'.
- Of the 80% that did not receive this letter, 57% reported having support needs of which only 19% are getting all their needs met, 10% were having none of their needs met.

Figure 5: Proportion of support needs being met compared across official shielding group and those not officially shielding but still requiring support

We asked people were they satisfied with their care plan before the Pandemic hit

23% Dissatisfied

Then we asked were they satisfied with their care plan during the Pandemic

43% Dissatisfied

Impact on Health

“I've had no support due to career (sic) self isolating with her family and had to relie (sic) on my teenaged daughter to get my medicine”

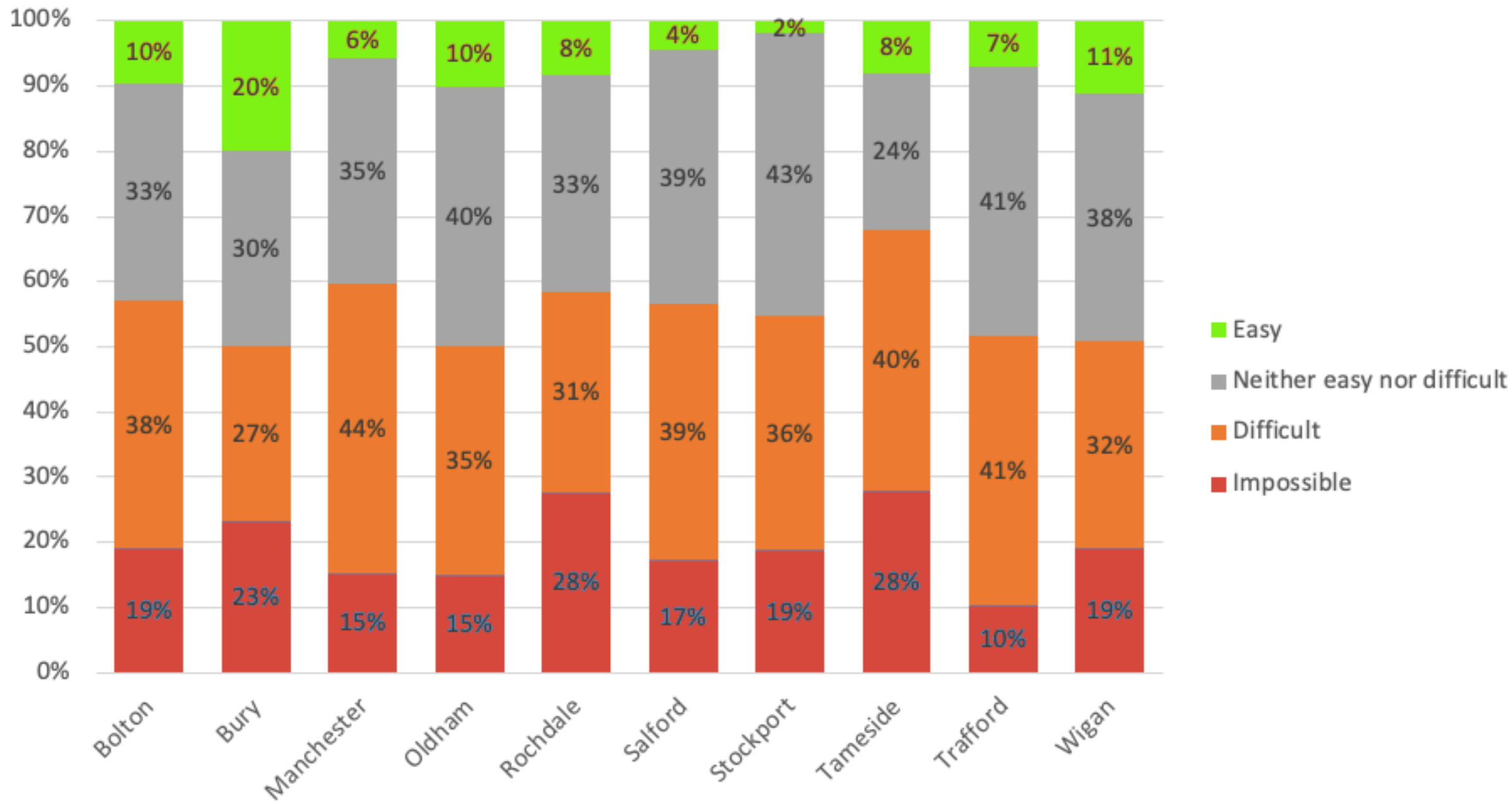


Figure 10: Access to PPE by Borough

“I have a disability, plus my son has autism, and with his school closed, I have been having to care for him 24 /7 and meet his support needs at home while his dad works, which has taken a huge physical toll on my physical and mental health. I think it has been overlooked that there are people with multiple disabilities and caring responsibilities in the same family coping without school childcare and support.”

Community Hubs

“Constantly worried about getting food because of scarcity of delivery slots”

“I am autistic. I do not consider myself as disabled. However, if I am not able to do my own shopping I dread asking for help. It is worse than that. I am terrified of asking for help. If I get sick, I am also very afraid of needing hospital treatment as I know I will be misunderstood and will struggle.”

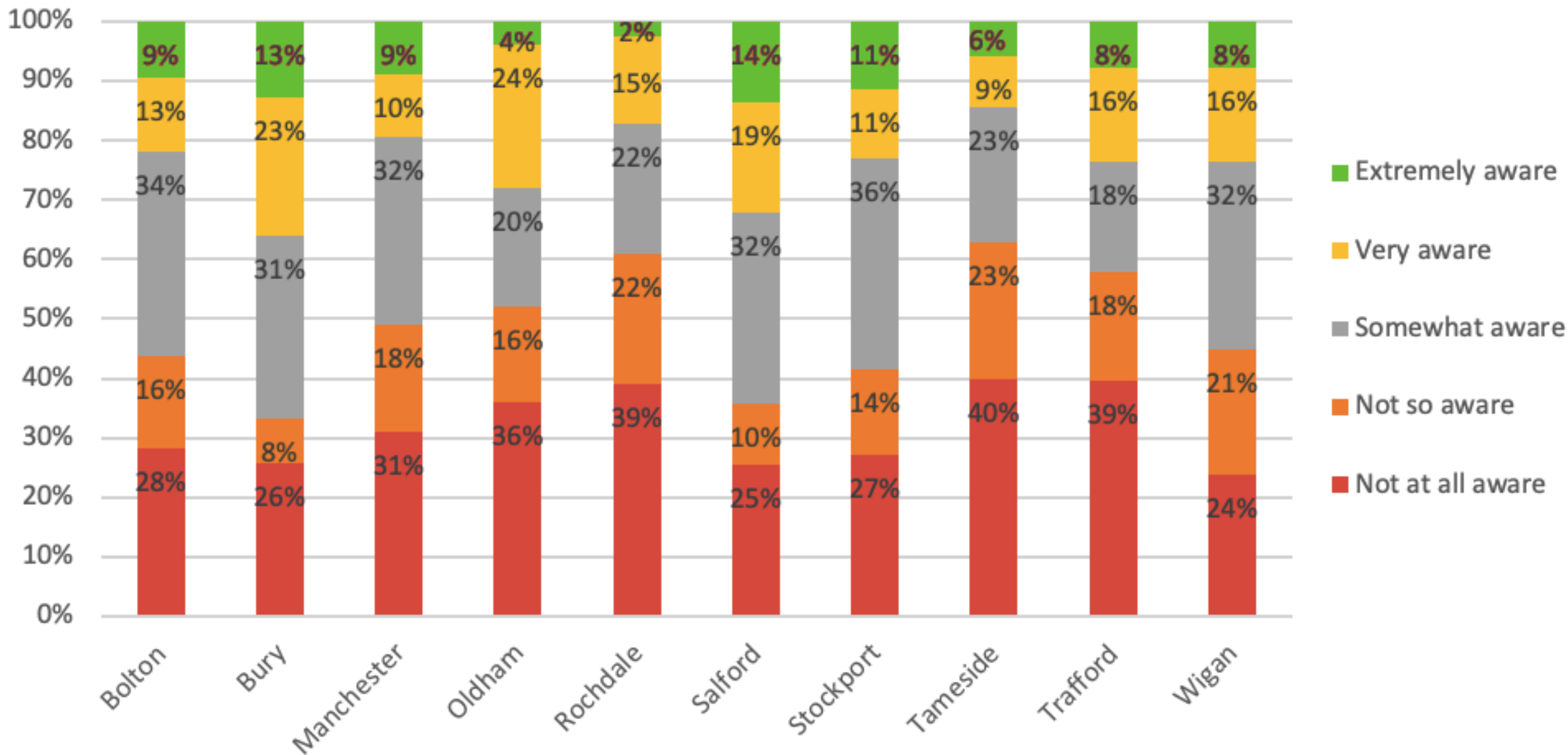


Figure 6: Awareness of community hubs by Borough

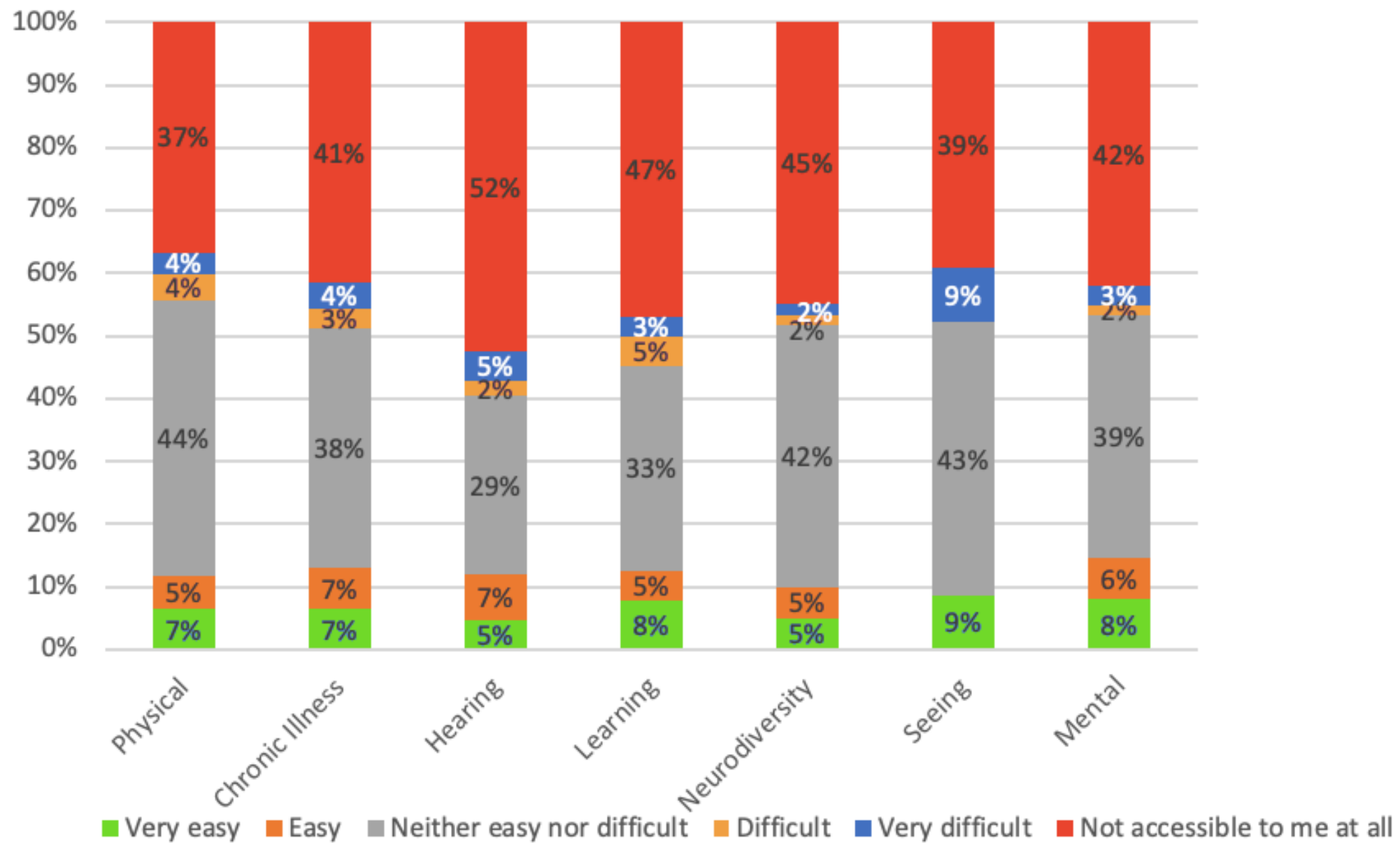


Figure 7: Accessibility of community hubs by impairment category

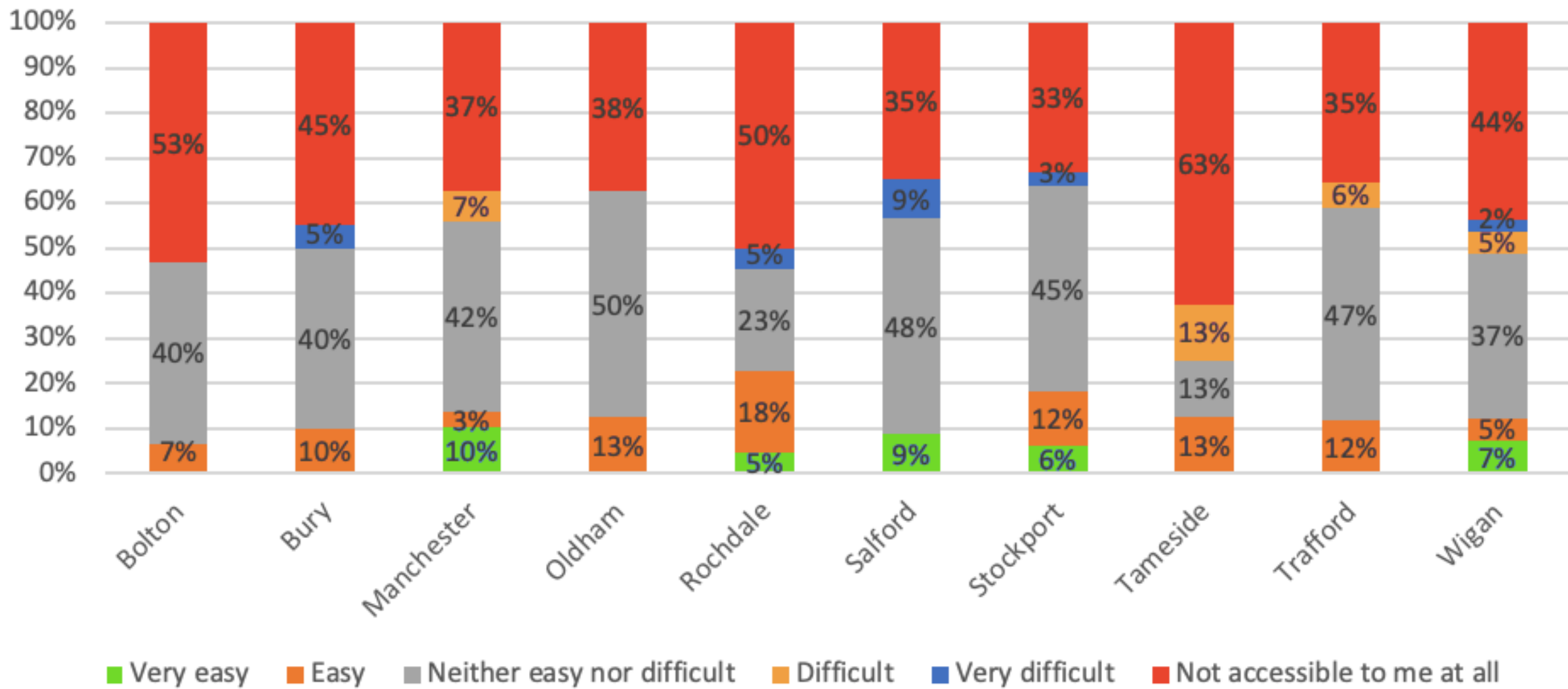


Figure 8: Accessibility of community hubs by Borough

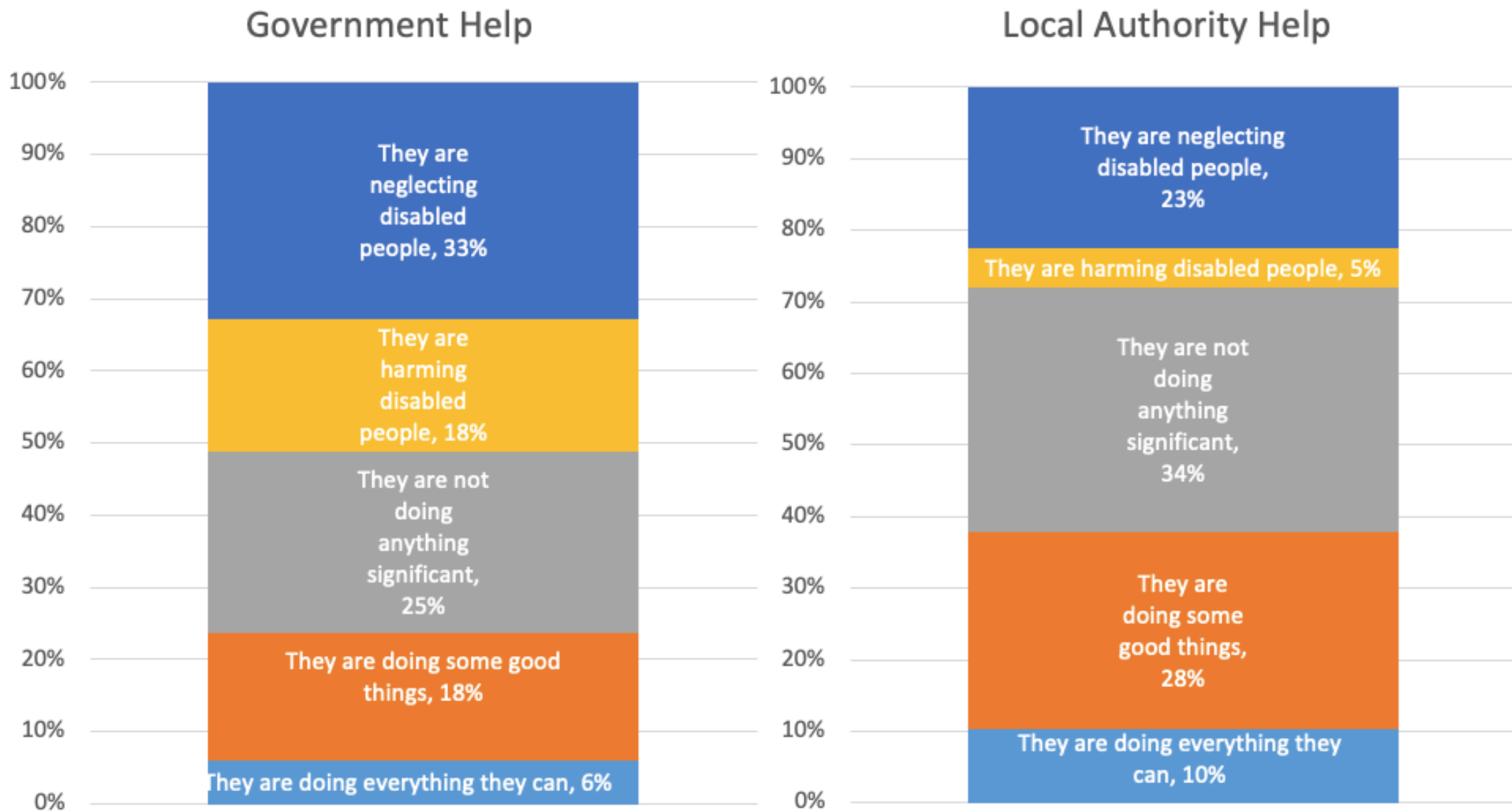


Figure 9: Satisfaction of government help and local authority help

“Mental health services have appeared oblivious to the pandemic and make suggestions that can't be done if you can't leave the house.”

“Some of my answers are affected by my just being released after 4 weeks fighting Covid in hospital. Bless all NHS staff. They applauded ME for surviving. I cried!”

“I had to access A+E recently. Not listened to, manhandled, no proper treatment”

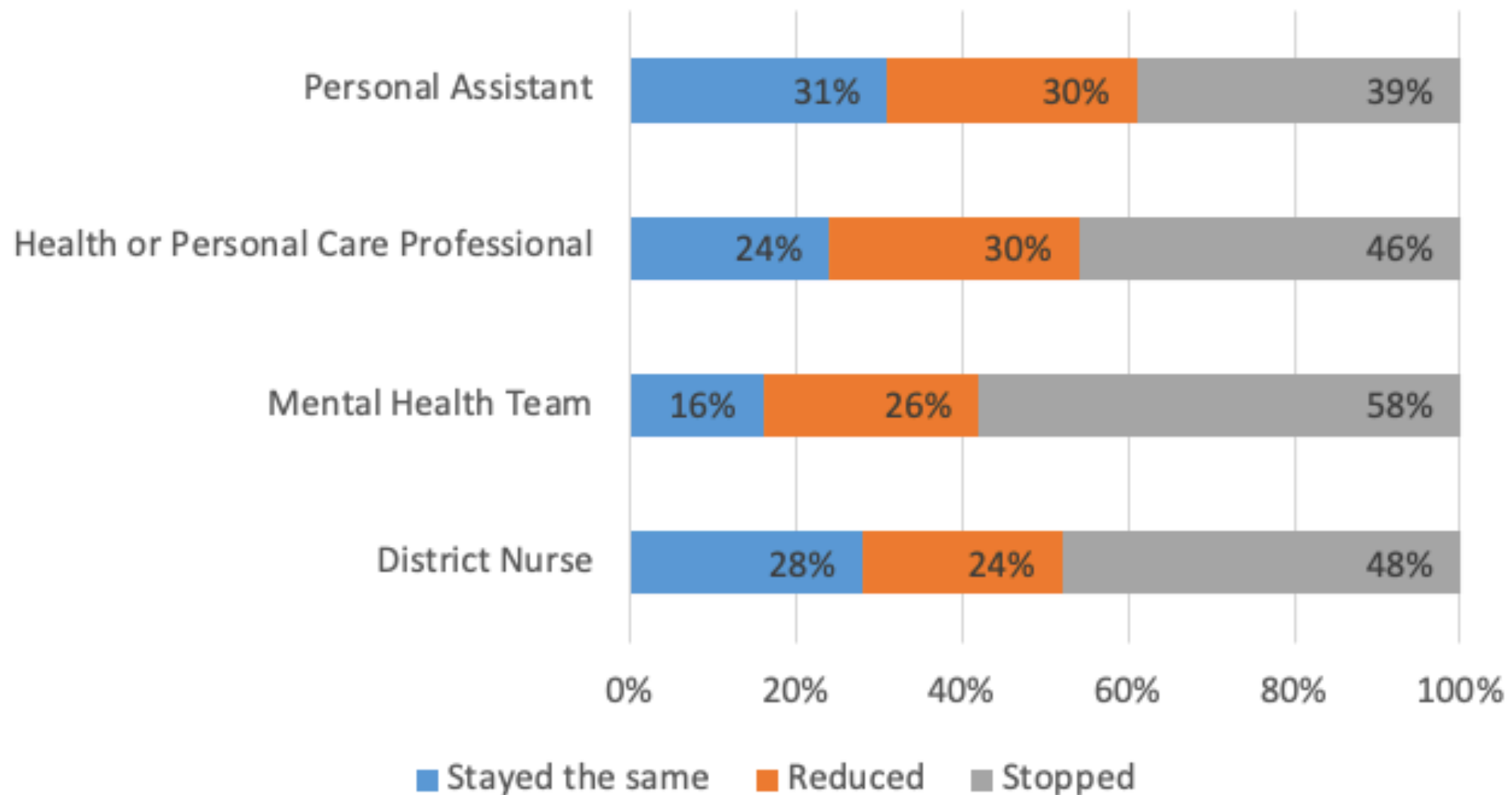
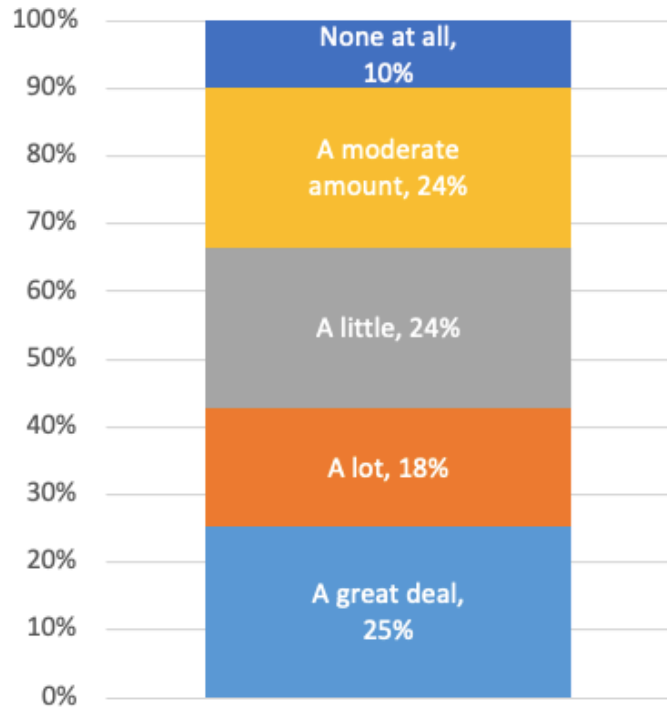


Figure 11: Reduction in health visits



90% of respondents said the Pandemic had negatively affected their mental health.

Figure 12: The impact of the pandemic on mental health

“I’m struggling because I live alone and my anxiety won’t let me go out much so I’ve been having half a tin of beans or spaghetti with 2 slices of toast every day because I couldn’t get access to home deliveries until today. I’ve spent 3 days in the dark because I couldn’t get out to get electric because of my mental health condition. COVID just adds to that anxiety”

Accessing Information

“Every support service has phone number. I'm autistic. I don't make calls. Need text number”

In 2017, 56% of adult internet non-users were disabled, much higher than the proportion of disabled adults in the UK population as a whole, which in 2016 to 2017 was estimated to be 22%

ONS Exploring the UK's digital divide 4.3.19

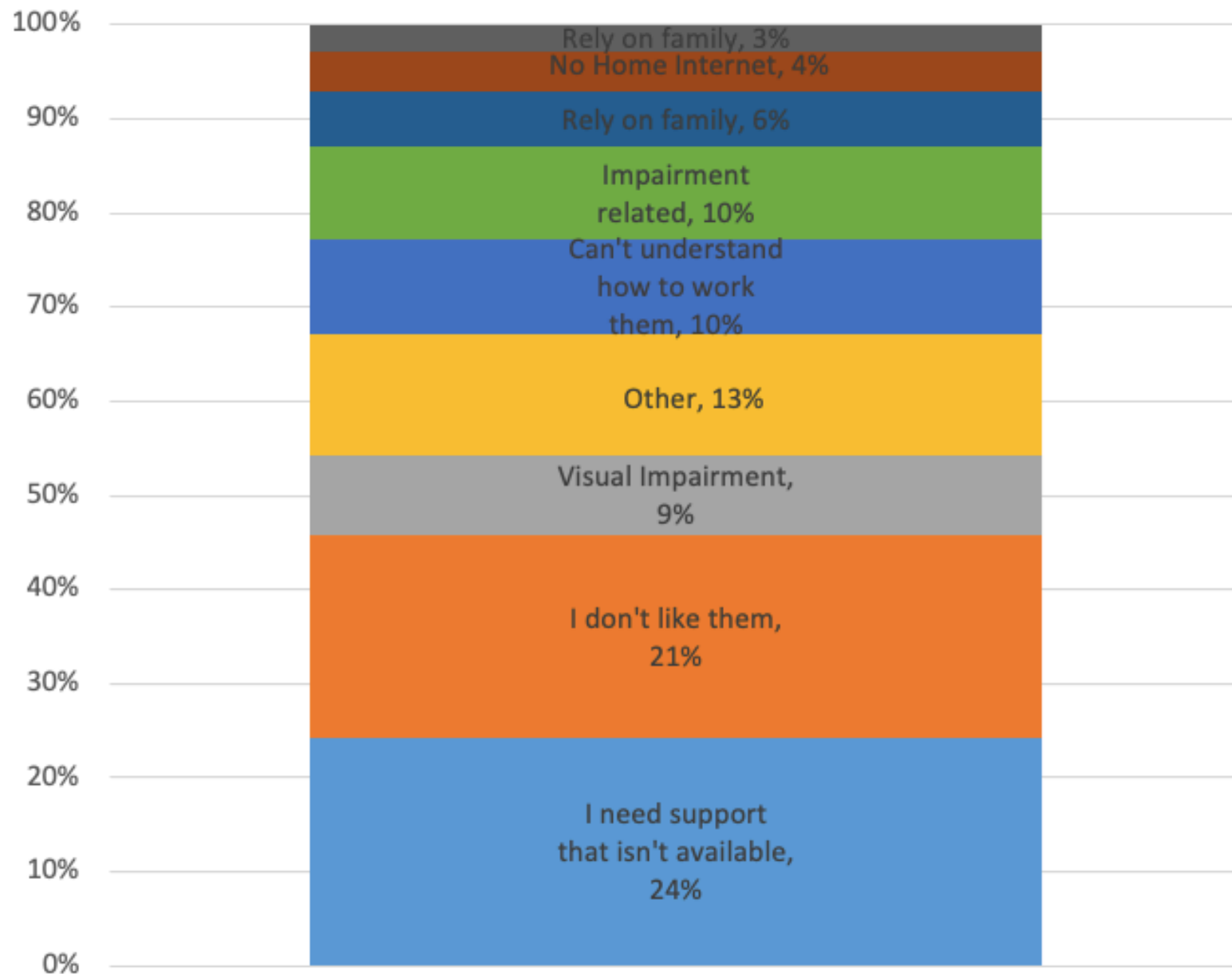


Figure 15: Reasons why respondents do not use a digital device.

“My confusion with the guidance lies in the fact that the Govt (sic) is not providing a [British Sign Language] BSL interpreter at their press conferences. I either have to rely on broken subtitles or interpreters live streaming an interpretation voluntarily.”

“I want to emphasise how hard to understand government briefings are if you're autistic - they are not clear at all! The language used is very hard to understand.”

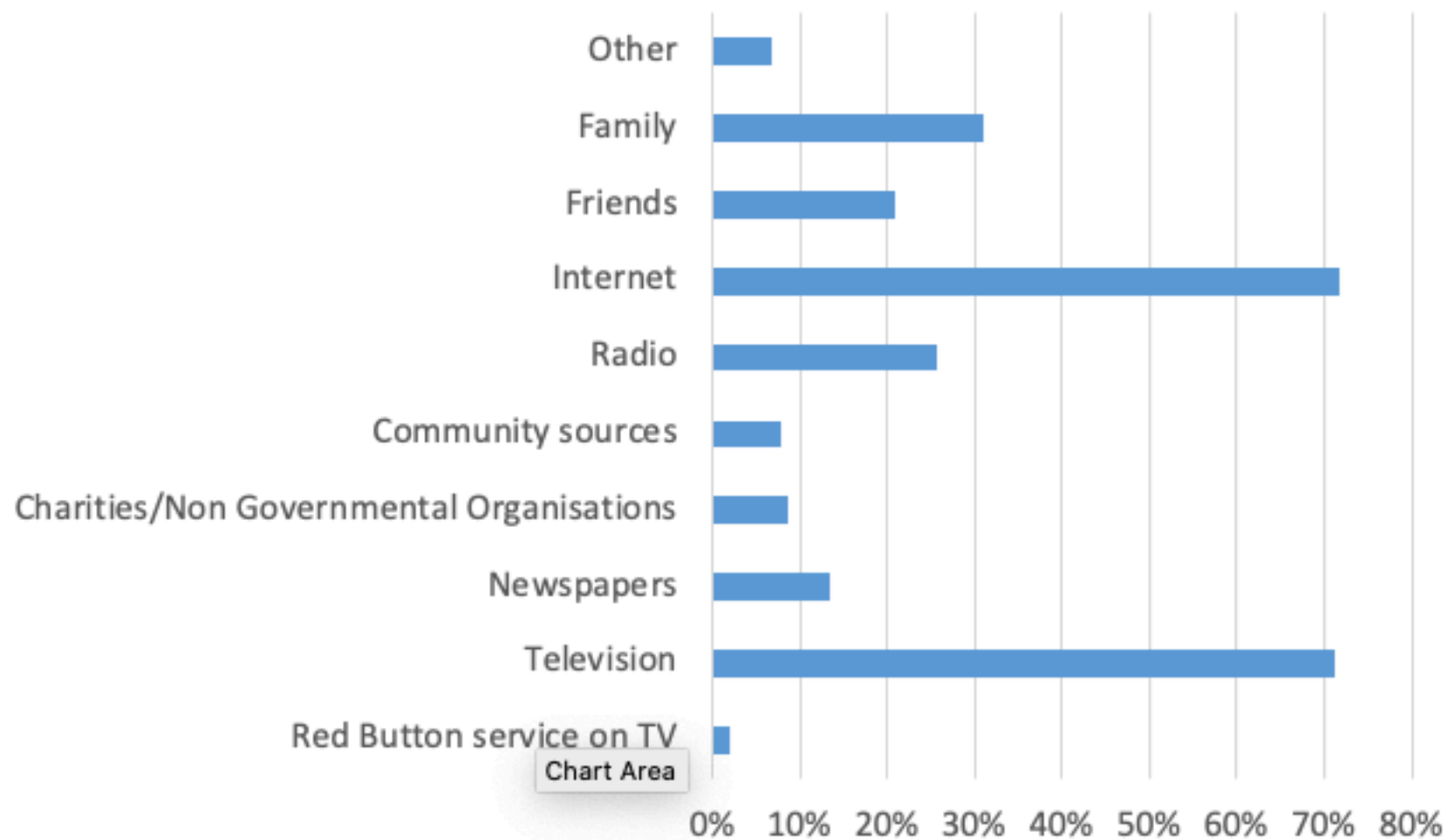


Figure 16: How respondents of the standard survey accessed news and information

GM Disabled People's Panel

Main Recommendations

- 1 Equality Impact Assessments.
- 2 The Panel recommends that digital exclusion be recognised as a key issue during this pandemic, and that digital inclusion is an urgent priority.
- 3 The Panel recommends that accessible information be implemented and produced consistently.
- 4 The inclusion of disabled people and disabled people's organisations in all planning.
- 5 Isolation, Safety, Food Insecurity, and Mental Health- urgent prioritisation of funding and resourcing of mental health support.
- 6 Support independent living for disabled people.

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Main Recommendations

- 7 Personal Assistance / Carers.
- 8 Statutory Standards, Social Care Assessments, and Health Care
- 9 The Panel recommends the development of a BAME disabled people's organisation.
- 10 The Panel recommends the development and resourcing for a disabled people's organisation in each of the 10 boroughs.
- 11 Employment.
- 12 Education.
- 13 Utilise the knowledge, insight and value of the lived experience of Disabled People's Organisations.

Greater Manchester Disabled People's Panel

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Build back better with disabled people.