



FOOD BANK

REFERRAL CRITERIA

Please remember that we are a short-term use service

We are NOT a long-term solution!

Emmeline's Pantry operates:

- By referral only
- For Women, or women and their families
- A referral can be made by any registered professional for a client who cannot afford to buy food
 - a. This could be due to on-going circumstances, a temporary issue or crisis
 - b. Subject to a needs assessment being carried out
- Referrals can last up to 6 weeks
 - a. For clients classed as destitute with no financial means.
 - b. This referral can be repeated if circumstances have not changed following a conversation and re-referral with Emmeline's Pantry Service Coordinator

Referral Notes:

- Depending on need, referrals can last between 1-4 weeks
- After 4 weeks, another referral can be made to allow for an extra 2 weeks if the women's situation has not changed
- Visits are for a length of time and cannot be carried over if a visit is missed, for example if someone is referred for 2 weeks and cannot make the 2nd visit they can't attend the week after
- Clients who are not destitute can only be referred for a maximum of 6 weeks in a 12 week block.

Please note due to risk assessment protocol and our ethos of "choice", clients must pick up their own items. If workers are collecting for the service user, only non-perishable items can be taken.

Any questions please email: emmelinespantryparlour@gmail.com