

State of the Sector Survey 2016

Macc is working in partnership with The Centre for Regional Economic and Social Research (CRESR), at Sheffield Hallam University, to **assess the State of the Sector across Manchester and Greater Manchester**. This is a follow-up to our survey in 2012. The findings of that report have proven immensely useful in showing the contribution our sector makes to the city. The last few years have been particularly challenging for our sector so we believe it is important to look again and see what has changed over that time. As before, this is also being done in collaboration with our neighbouring boroughs to build up a picture across the whole of Greater Manchester. As part of this study we are conducting a survey of voluntary and community organisations and social enterprises across Manchester.

We need your help! This research will only be useful if enough groups take part to make the response rate significant. This means that it is important that as many groups as possible answer. Please fill in the survey to help us build a clear and accurate picture of the size, shape and contribution of the sector in the city.

It should take around 20 minutes to complete the survey.

As the survey asks for an overview of your organisation a trustee or senior manager may be best placed to complete it. To complete the finance section it will help to have your annual accounts for the last three years to hand. Don't let this put you off though, its fine to provide estimates if you don't have the exact figures.

FREE PRIZE DRAW

If your group has a turnover of less than £100k a year, you will automatically be entered into a free prize draw to win £250 cash or two runners up prizes of a free place on any of our training courses.

Please return your completed survey by **Sunday 18 December 2016** to: **Macc**
FREEPOST NAT4553 Manchester M60 3BR

Thank you for taking the time to complete the survey



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Manchester, M4 5JW

SECTION 1: ABOUT YOUR ORGANISATION/GROUP

Q1.1 Which are the main clients/users/beneficiaries of your organisation/group?

Please put a cross (X) in no more than 3 boxes.

Everyone (i.e. all of the groups below)	<input type="checkbox"/>	
Men	<input type="checkbox"/>	
Women	<input type="checkbox"/>	
Older people	<input type="checkbox"/>	
Children and young adults (please identify which ones)	<input type="checkbox"/>	<i>Children under 13</i> <input type="checkbox"/> <i>Young people aged 13-17</i> <input type="checkbox"/> <i>Young adults aged 18-25</i> <input type="checkbox"/>
Looked after children (e.g. in care, foster care)	<input type="checkbox"/>	
Families and lone parents	<input type="checkbox"/>	
Disabled people	<input type="checkbox"/>	
People with learning disabilities	<input type="checkbox"/>	
People with mental health problems	<input type="checkbox"/>	
Carers	<input type="checkbox"/>	
People with substance misuse/addiction problems	<input type="checkbox"/>	
Homeless people	<input type="checkbox"/>	
Unemployed people	<input type="checkbox"/>	
Offenders, ex-offenders, and their families	<input type="checkbox"/>	
Victims of crime and their families	<input type="checkbox"/>	
Tenants and residents	<input type="checkbox"/>	
Gay, lesbian, bisexual and transgender people	<input type="checkbox"/>	
Refugees and people seeking asylum	<input type="checkbox"/>	
Black and Minority Ethnic communities (please identify which ones)	<input type="checkbox"/>	<i>Black Caribbean</i> <input type="checkbox"/> <i>Roma/Romani Traveller</i> <input type="checkbox"/> <i>Black African</i> <input type="checkbox"/> <i>Vietnamese</i> <input type="checkbox"/> <i>Black British</i> <input type="checkbox"/> <i>Eastern or Central European</i> <input type="checkbox"/> <i>Bangladeshi</i> <input type="checkbox"/> <i>Gypsy/Irish Traveller</i> <input type="checkbox"/> <i>Chinese</i> <input type="checkbox"/> <i>White and Black Caribbean</i> <input type="checkbox"/> <i>Indian</i> <input type="checkbox"/> <i>White and Black African</i> <input type="checkbox"/> <i>Kashmiri</i> <input type="checkbox"/> <i>White and Asian</i> <input type="checkbox"/> <i>Middle Eastern</i> <input type="checkbox"/> <i>Other</i> <input type="checkbox"/> <i>Pakistani</i> <input type="checkbox"/>
Faith communities (please identify which ones)	<input type="checkbox"/>	<i>Christianity</i> <input type="checkbox"/> <i>Hinduism</i> <input type="checkbox"/> <i>Judaism</i> <input type="checkbox"/> <i>Islam</i> <input type="checkbox"/> <i>Sikhism</i> <input type="checkbox"/> <i>Buddhism</i> <input type="checkbox"/> <i>Other</i> <input type="checkbox"/>
Other (put a cross in the box and write in below)	<input type="checkbox"/>	

SECTION 1: ABOUT YOUR ORGANISATION/GROUP

Q1.2 Overall, can you provide an estimate of the number of clients/users/beneficiaries your organisation/group worked with in the past 12 months?

Please write the number in the boxes below.

Overall:

In Manchester:

Q1.3 Which are the main areas in which your organisation/group works?

Please put a cross (X) in no more than 3 boxes.

Community development (including work with communities to tackle inequalities and disadvantage)	<input type="checkbox"/>
Sport and leisure (including competitive and recreational activities)	<input type="checkbox"/>
Health and well-being (e.g. medical, sickness, disability, mental health, substance misuse)	<input type="checkbox"/>
Social care (e.g. day services, respite, home care)	<input type="checkbox"/>
Economic well-being (including employment, economic development, debt advice, poverty relief)	<input type="checkbox"/>
Education, training and research (including lifelong and adult learning)	<input type="checkbox"/>
Environment and sustainability	<input type="checkbox"/>
Accommodation and housing (including tenants and residents groups)	<input type="checkbox"/>
Religious and faith based activity	<input type="checkbox"/>
Equalities and civil rights (e.g. gender, race, disability, age)	<input type="checkbox"/>
Arts, heritage and culture (including museums, parks, historic places, music; and raising cultural awareness)	<input type="checkbox"/>
International development (e.g. overseas aid, famine/disaster relief)	<input type="checkbox"/>
Criminal justice	<input type="checkbox"/>
Animal welfare	<input type="checkbox"/>
Campaigning and lobbying	<input type="checkbox"/>
Transport (e.g. community transport)	<input type="checkbox"/>
Capacity building and other support for voluntary or community organisations (including volunteers)	<input type="checkbox"/>
Support and services for social enterprises and social entrepreneurs	<input type="checkbox"/>
Other charitable, social or community purpose (please put a cross in the box and write in below)	<input type="checkbox"/>

SECTION 1: ABOUT YOUR ORGANISATION/GROUP

Q1.3a If you indicated that a main area your organisation/group works is health and well-being, please identify which specific areas from the list below:

Please put a cross (X) in all boxes that apply.

Health and well-being in general	<input type="checkbox"/>	Dementia	<input type="checkbox"/>
Mental health	<input type="checkbox"/>	Cancer	<input type="checkbox"/>
Substance abuse	<input type="checkbox"/>	Medical condition(s)	<input type="checkbox"/>
Disability or sensory impairment	<input type="checkbox"/>	Healthy living (food & lifestyle, sexual health)	<input type="checkbox"/>
Learning disability	<input type="checkbox"/>	Support for carers	<input type="checkbox"/>

Q1.3b If you indicated that a main area your organisation/group works is education, training and research, please identify which specific areas from the list below:

Please put a cross (X) in all boxes that apply.

Education	<input type="checkbox"/>	Accredited training	<input type="checkbox"/>
Information, advice and guidance	<input type="checkbox"/>	Apprenticeships	<input type="checkbox"/>
Employability skills	<input type="checkbox"/>	Prison, hospital or school-based learning	<input type="checkbox"/>
Lifelong learning	<input type="checkbox"/>	Research	<input type="checkbox"/>

Q1.3c If you indicated that a main area your organisation/group works is equalities and civil rights, please identify which protected characteristics you work with from the list below:

Please put a cross (X) in all boxes that apply.

Age	<input type="checkbox"/>	Pregnancy and maternity	<input type="checkbox"/>
Disability	<input type="checkbox"/>	Race	<input type="checkbox"/>
Gender	<input type="checkbox"/>	Religion and belief	<input type="checkbox"/>
Gender reassignment	<input type="checkbox"/>	Sexual orientation	<input type="checkbox"/>
Marriage and civil partnership	<input type="checkbox"/>		

Q1.4 In what year was your organisation/group formed?

Please write the year in the box below.

SECTION 1: ABOUT YOUR ORGANISATION/GROUP

Q1.5 What is the legal status of your organisation/group? Please select from the list below. Please put a cross (X) in all boxes that apply.

- | | |
|---|--------------------------|
| Group with a constitution but not a registered charity or company | <input type="checkbox"/> |
| Registered Charity | <input type="checkbox"/> |
| Company Limited by Guarantee | <input type="checkbox"/> |
| Industrial and Provident Society | <input type="checkbox"/> |
| Registered Friendly Society | <input type="checkbox"/> |
| Community Interest Organisation | <input type="checkbox"/> |
| Community Benefit Society | <input type="checkbox"/> |
| Charitable Incorporated Organisation | <input type="checkbox"/> |
| No legally constituted form | <input type="checkbox"/> |

Q1.6 Which of the following best describes your organisation/group?

Please put a cross (X) in only one box.

- | | |
|--|--------------------------|
| Community centre or village hall | <input type="checkbox"/> |
| Community or neighbourhood group | <input type="checkbox"/> |
| Sport, leisure or social club | <input type="checkbox"/> |
| Informal interest group | <input type="checkbox"/> |
| Faith Group | <input type="checkbox"/> |
| Tenants and Residents Association | <input type="checkbox"/> |
| Registered social landlord | <input type="checkbox"/> |
| Local voluntary organisation | <input type="checkbox"/> |
| Local branch of a national voluntary organisation | <input type="checkbox"/> |
| Affiliated member of a national voluntary organisation | <input type="checkbox"/> |
| Greater Manchester city regional voluntary organisation | <input type="checkbox"/> |
| North West regional voluntary organisation | <input type="checkbox"/> |
| National voluntary organisation | <input type="checkbox"/> |
| Social enterprise | <input type="checkbox"/> |
| Mutual | <input type="checkbox"/> |
| Other type of organisation
(please put a cross in the box and write in below) | <input type="checkbox"/> |

SECTION 1: ABOUT YOUR ORGANISATION/GROUP

Q1.7 Which are the main geographic areas in which your organisation/group carries out its activities?

Please put a cross (X) in no more than 3 boxes.

Particular Manchester neighbourhoods and communities	<input type="checkbox"/>
Across the whole Manchester Local Authority area	<input type="checkbox"/>
Across more than one Greater Manchester Local Authority area	<input type="checkbox"/>
Across the whole of Greater Manchester	<input type="checkbox"/>
Regionally across the North West	<input type="checkbox"/>
Nationally	<input type="checkbox"/>
Internationally	<input type="checkbox"/>

Q1.8 If you have indicated that your organisation/ group mainly works in particular Manchester neighbourhoods and communities, can you tell us in which of the following Manchester areas your work is focused?

Please put a cross (X) in all boxes that apply.

Ancoats and Clayton <input type="checkbox"/>	Crumpsall <input type="checkbox"/>	Miles Platting and Newton Heath <input type="checkbox"/>
Ardwick <input type="checkbox"/>	Didsbury East <input type="checkbox"/>	Moss Side <input type="checkbox"/>
Baguley <input type="checkbox"/>	Didsbury West <input type="checkbox"/>	Moston <input type="checkbox"/>
Bradford <input type="checkbox"/>	Fallowfield <input type="checkbox"/>	Northenden <input type="checkbox"/>
Brooklands <input type="checkbox"/>	Gorton North <input type="checkbox"/>	Old Moat <input type="checkbox"/>
Burnage <input type="checkbox"/>	Gorton South <input type="checkbox"/>	Rusholme <input type="checkbox"/>
Charlestown <input type="checkbox"/>	Harpurhey <input type="checkbox"/>	Sharston <input type="checkbox"/>
Cheetham <input type="checkbox"/>	Higher Blackley <input type="checkbox"/>	Whalley Range <input type="checkbox"/>
Chorlton <input type="checkbox"/>	Hulme <input type="checkbox"/>	Withington <input type="checkbox"/>
Chorlton Park <input type="checkbox"/>	Levenshulme <input type="checkbox"/>	Woodhouse Park <input type="checkbox"/>
City Centre <input type="checkbox"/>	Longsight <input type="checkbox"/>	

SECTION 1: ABOUT YOUR ORGANISATION/GROUP

Q1.9 In which of the following ways does your organisation/group make a difference for your service users/client group(s)

Please put a cross (X) in all boxes that apply.

Helping people to feel that they belong to their neighbourhood	<input type="checkbox"/>
Helping people from different backgrounds to get on well together	<input type="checkbox"/>
Addressing the needs of disadvantaged members of the community	<input type="checkbox"/>
Encouraging people to get involved in activities and events that are happening in Manchester	<input type="checkbox"/>
Encouraging people to be involved in regular volunteering	<input type="checkbox"/>
Supporting voluntary and community sector organisations	<input type="checkbox"/>
Helping people feel that Manchester is a good place to live	<input type="checkbox"/>
Helping people to feel that they can have an influence on what happens in Manchester	<input type="checkbox"/>
Helping people to feel safe	<input type="checkbox"/>
Creating work opportunities	<input type="checkbox"/>
Increasing peoples skills	<input type="checkbox"/>
Improving the environment	<input type="checkbox"/>
Supporting animal welfare	<input type="checkbox"/>
Improving people's mental wellbeing	<input type="checkbox"/>
Improving people's physical wellbeing	<input type="checkbox"/>
Providing emergency help such as food, clothing and shelter	<input type="checkbox"/>
Encouraging people to start businesses or social enterprises	<input type="checkbox"/>
Meeting Individual's needs (please put a cross in the box and write in below how you are meeting individual's needs)	<input type="checkbox"/>
<div style="border: 1px solid black; height: 30px;"></div>	
Other (please put a cross in the box and write in below)	<input type="checkbox"/>
<div style="border: 1px solid black; height: 30px;"></div>	

SECTION 1: ABOUT YOUR ORGANISATION/GROUP

Q1.10

Does your organisation/group work in any of the following local authority areas in Greater Manchester?

(Please put a cross (X) in all boxes that apply)

Q1.11

For each of the Greater Manchester local authority areas in which you have said your organisation/group works, can you please estimate the proportion of your organisation's/group's work which takes place in that area?

e.g. if your organisation/group only works in 'Manchester' tick 100% next to the 'Manchester box'

(cross one box per row)

		Less than 10%	At least 10% but less than 20%	At least 20% but less than 50%	At least 50% but less than 75%	At least 75% but less than 100%	100%
Bury	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bolton	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Manchester	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Oldham	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rochdale	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Salford	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stockport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tameside	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trafford	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wigan	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION 2: WORKFORCE AND VOLUNTEERS

In this section we ask a range of questions about how your organisation/group delivers its activities. This information will help us estimate the economic contribution of the voluntary and community sector workforce (paid and unpaid) in **Manchester**.

If your organisation/group is based outside of Manchester, if possible, please provide your response based on Manchester activities only

Q2.1 How many **paid staff** do you employ?

Please write your answer in the box below. If you have paid staff please also provide a 'full time equivalent' (FTE) figure. If you have **no paid staff** please write 'none'.

Total number of paid employees:

Number of FTE paid employees:

To help calculate the FTE figures: one worker in one paid full time job for a year would be one FTE and one worker who worked half time would be 0.5.

Q2.2 How many volunteers and committee/board members do you have?

Please write your answer in the box below.

Number of volunteers:

Number of committee/board members:

Total **hours** worked by all volunteers and committee/board members in a **week** (or approximate):

Q2.3 How have the following aspects of your organisation's/group's workforce changed in the last 12 months?

Please put a cross (X) in one box per row. If your organisation/group is less than 12 months old please go to question 4.1

	Increased	Remained the same	Decreased	Cannot say
Total number of paid employees	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Total number of volunteers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION 3: WORKING WITH THE PUBLIC SECTOR

Q3.1 To what extent, if at all, does your organisation/group have direct dealings with Manchester City Council?

Please put a cross (X) in only one box.

A great amount	A fair amount	Not very much	None at all	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please answer **questions 3.2-3.5** regardless of whether or not your organisation/group has direct dealings with Manchester City Council or are receiving funding or other forms of support from them - **we are interested in everyone's opinions**. This section of the survey is not produced in partnership with any public sector organisations and your responses will be confidential.

Q3.2 How successful or not have you been in applying for funding or bidding for contracts from Manchester City Council over the last five years?

Please put a cross (X) in only one box.

Very successful	Fairly successful	Not very successful	Not at all successful	Have never applied/bid	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q3.3 Still on the subject of funding from Manchester City Council, how satisfied or dissatisfied are you with...

Please put a cross (X) in one box per row.

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	Not applicable
... their grant funding arrangements?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... their contract bidding arrangements?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... the opportunity for funding that last for three years or longer?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... the opportunity for contracts that last for three years or longer?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION 3: WORKING WITH THE PUBLIC SECTOR

Q3.4 Overall, how satisfied or dissatisfied are you with your ability to influence Manchester City Council decisions that are relevant to your organisation/group?

Please put a cross (X) in only one box.

Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	Not applicable
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q3.5 Taking everything into account, overall, how does Manchester City Council influence your organisation's/group's success?

Please put a cross (X) in only one box.

Very positive influence	Positive influence	Neither positive nor negative influence	Negative influence	Very negative influence	Don't know	Not applicable
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q3.6 To what extent, if at all, does your organisation/group have direct dealings with any of the other local public sector bodies listed below?

Please put a cross (X) in one box per row.

	A great amount	A fair amount	Not very much	None at all	Don't know
NHS Manchester Clinical Commissioning Group	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pennine Acute NHS Trust (North Manchester Hospital)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Central Manchester Hospitals NHS Trust (Manchester Royal Infirmary)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
South Manchester University Hospital NHS Trust (Wythenshawe Hospital)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Manchester Mental Health and Social Care Trust	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Greater Manchester Probation Trust	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Greater Manchester Police	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The University of Manchester	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Integrated Care Organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Greater Manchester Fire and Rescue Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please write in below)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please write in below)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION 3: WORKING WITH THE PUBLIC SECTOR

Q3.7 To what extent, if at all, does your organisation/group have direct dealings with any emerging Greater Manchester structures? (e.g. Greater Manchester Combined Authority, The Office of the Police and Crime Commissioner, The Health and Social Care Devolution Team etc.)

Please put a cross (X) in only one box.

A great amount	A fair amount	Not very much	None at all	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q3.8 With which one of these public sector bodies does your organisation/ group have most frequent contact?

Please put a cross (X) in only one box.

- | | |
|---|--------------------------|
| NHS Manchester Clinical Commissioning Group | <input type="checkbox"/> |
| Pennine Acute NHS Trust (North Manchester Hospital) | <input type="checkbox"/> |
| Central Manchester Hospitals NHS Trust (Manchester Royal Infirmary) | <input type="checkbox"/> |
| South Manchester University Hospital NHS Trust (Wythenshawe Hospital) | <input type="checkbox"/> |
| Manchester Mental Health and Social Care Trust | <input type="checkbox"/> |
| Greater Manchester Probation Trust | <input type="checkbox"/> |
| Greater Manchester Police | <input type="checkbox"/> |
| The University of Manchester | <input type="checkbox"/> |
| Integrated Care Organisation | <input type="checkbox"/> |
| Greater Manchester Fire and Rescue Service | <input type="checkbox"/> |
| Other (please write in below) | <input type="checkbox"/> |
| | |

Q3.9 How successful or not have you been in applying for funding or bidding for contracts from public sector bodies (local and national) – other than the local authority - over the last five years?

Please put a cross (X) in only one box.

Very successful	Fairly successful	Not very successful	Not at all successful	Have never applied/bid	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q3.10 Please provide some more detail on how successful or not you have been in the box below. (Please include the name of the public sector body that your comments are concerned with)

SECTION 3: WORKING WITH THE PUBLIC SECTOR

When answering **questions 3.11-3.13** below please do this for the other public sector body that you have identified as your **most frequent contact** in question 3.8. If you do not have contact with any of these organisations please go to **question 4.1 on page 13**.

Q3.11 On the subject of funding from your most frequent other public sector contact, how satisfied or dissatisfied are you with...

Please put a cross (X) in one box per row.

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know
... their grant funding/contract bidding arrangements?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... the opportunity for funding/contracts that last for three years or longer?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q3.12 Overall, how satisfied or dissatisfied are you with your ability to influence this public sector body's decisions when they are relevant to your organisation/group?

Please put a cross (X) in only one box.

Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q3.13 Taking everything into account, overall, how does this public sector body influence your organisation's success?

Please put a cross (X) in only one box.

Very positive influence	Positive influence	Neither positive nor negative influence	Negative influence	Very negative influence	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION 4: WORKING WITH OTHER VOLUNTARY, COMMUNITY & SOCIAL ENTERPRISE (VCSE) SECTOR ORGANISATIONS

Q4.1 To what extent, if at all, does your organisation/group have direct dealings with other voluntary and community sector organisations/groups in Manchester?

Please put a cross (X) in one box for each below.

A great amount	A fair amount	Not very much	None at all	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q4.2 To what extent, if at all, does your organisation/group have direct dealings with other voluntary and community sector organisations/groups in across Greater Manchester?

Please put a cross (X) in one box for each below.

A great amount	A fair amount	Not very much	None at all	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q4.3 Thinking about your organisation's/group's relationship with local voluntary and community sector organisations/groups, how satisfied or dissatisfied are you with the availability of...

Please put a cross (X) in one box per row.

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know
...opportunities to work together to <u>influence local decisions</u> ?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... opportunities to work together to <u>deliver local services</u> ?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...opportunities to <u>network</u> with other VCSE organisations?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q4.4a Is your organisation/group a member of a formal VCSE Consortium?

Please put a cross (X) in only one box.

Yes No

Q4.4b If yes, which? Please write the name of the Consortium in the box below.

SECTION 4: WORKING WITH OTHER VOLUNTARY, COMMUNITY & SOCIAL ENTERPRISE (VCSE) SECTOR ORGANISATIONS

Q4.5a Is your organisation/group in any other formal partnership with any other VCSE organisations to deliver specific services?

Please put a cross (X) in only one box.

Yes

No

Q4.5b If yes, which? Please provide detail in the box below.

SECTION 5: WORKING WITH THE PRIVATE SECTOR

Q5.1 To what extent, if at all, does your organisation/group have direct dealings with private businesses in Manchester?

Please put a cross (X) in one box for each below.

A great amount

A fair amount

Not very much

None at all

Don't know

Q5.2a Is your organisation/group a member of a formal Private Sector led Consortium?

Please put a cross (X) in only one box.

Yes

No

Q5.2b If yes, which? Please write the name of the Consortium in the box below.

Q5.3a Is your organisation/group in formal partnership with any private sector organisations to deliver specific services?

Please put a cross (X) in only one box.

Yes

No

Q5.3b If yes, which? Please provide detail in the box below.

SECTION 5: WORKING WITH THE PRIVATE SECTOR

Q5.4 Taking everything into account, overall, how does the private business community influence your organisation's success?

Please put a cross (X) in only one box.

Very positive influence	Positive influence	Neither positive nor negative influence	Negative influence	Very negative influence	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q5.5 Would you be prepared to provide a case study or case studies of how your organisation/group has worked with other voluntary and community sector organisations/groups or local businesses in Manchester?

Please put a cross (X) in only one box.

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Don't have a case study	<input type="checkbox"/>
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SECTION 6: INCOME AND EXPENDITURE

In this section we ask for some financial information about your organisation/group. If for any questions you do not know the exact figures **please provide an estimate.**

If your organisation/group is based outside of Manchester, if possible, please provide your response based on Manchester activities only

Q6.1 What was your organisation's/group's income in its three most recent financial years?

Please write your answers in the boxes below. If you had no income please write 'none'. If you do not know the exact figures please provide an estimate.

2012/2013	2013/2014	2014/2015
£	£	£

Q6.2 What was your organisation's/group's expenditure in its three most recent financial years?

Please write your answers in the boxes below. If you had no expenditure please write 'none'. If you do not know the exact figures please provide an estimate.

2012/2013	2013/2014	2014/2015
£	£	£

Q6.3 What was your organisation's/group's level of free reserves in its three most recent financial years? By reserves we mean any part of your organisation's/group's funds that are freely available to spend or set aside as a safety net

Please write your answers in the boxes below. If you had no reserves please write 'none'. If you do not know the exact figures please provide an estimate.

2012/2013	2013/2014	2014/2015
£	£	£

Q6.4 How have the following aspects of your organisation's/group's finances changed in the last 12 months?

Please put a cross (X) in one box per row.

	Increased	Remained the same	Decreased	Cannot say
Total annual income	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Total annual expenditure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Level of free reserves	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q6.5 How do you think that the environment for funding/income for the VCSE sector in Manchester will change in the next year? Please put a cross (X) in only one box.

Strongly improve	Improve	Stay the same	Deteriorate	Strongly deteriorate	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION 6: INCOME AND EXPENDITURE

Q6.6 Which of the following sources of public sector income did your organisation/group receive in the most recent financial year (i.e. 2014/2015)?

Please put a cross (X) in all boxes that apply in the first column (6.6) below.

Q6.7 For each of the sources of public sector income your organisation/group received in the most recent financial year (i.e. 2014/15), can you please estimate what proportion of your organisation's/group's total income each source represented?

Please put a cross (X) in one box per row in the second column (6.7) below.

	6.6 Income source		6.7 Proportion of income					100%
			Less than 10%	At least 10% but less than 20%	At least 20% but less than 50%	At least 50% but less than 75%	At least 75%	
National Government Departments (e.g. Department of Work and Pensions, Home Office)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Manchester City Council	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
NHS Manchester Clinical Commissioning Group	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pennine Acute NHS Trust (North Manchester Hospital)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Central Manchester Hospitals NHS Trust (Manchester Royal Infirmary)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
South Manchester University Hospital NHS Trust (Wythenshawe Hospital)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Manchester Mental Health and Social Care Trust	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Greater Manchester Probation Trust	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Greater Manchester Police	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Greater Manchester Fire and Rescue Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Income from Direct Payment or Personal Budgets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Grant funding administered by Macc on behalf of a public sector body	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please write in below)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<div style="border: 1px solid black; height: 20px; width: 100%;"></div>								
Did not receive any public sector income [Go to Q6.10 on p. 19]	<input type="checkbox"/>							

SECTION 6: INCOME AND EXPENDITURE

Q6.8 If your organisation/group received income from any of the sources below did you have a formal written agreement relating to each of these funding sources?

Please put a cross (X) in all boxes that apply.

Have a formal agreement?

National Government Departments (e.g. Department of Work and Pensions, Home Office)	<input type="checkbox"/>
Manchester City Council	<input type="checkbox"/>
NHS Manchester Clinical Commissioning Group	<input type="checkbox"/>
Pennine Acute NHS Trust (North Manchester Hospital)	<input type="checkbox"/>
Central Manchester Hospitals NHS Trust (Manchester Royal Infirmary)	<input type="checkbox"/>
South Manchester University Hospital NHS Trust (Wythenshawe Hospital)	<input type="checkbox"/>
Manchester Mental Health and Social Care Trust	<input type="checkbox"/>
Greater Manchester Probation Trust	<input type="checkbox"/>
Greater Manchester Police	<input type="checkbox"/>
Greater Manchester Fire and Rescue Service	<input type="checkbox"/>
Income from Direct Payment or Personal Budgets	<input type="checkbox"/>
Grant funding administered by Macc on behalf of a public sector body	<input type="checkbox"/>
Other type of organisation (please put a cross in the box and write in below)	<input type="checkbox"/>
<div style="border: 1px solid black; height: 30px;"></div>	

Q6.9 If you have identified any formal agreements above, were any of these based on payments by results?

Please put a cross (X) in only one box.

Yes

No

SECTION 6: INCOME AND EXPENDITURE

Q6.10 Which of the following sources of other income did your organisation/group receive in the most recent financial year (i.e. 2014/15)?

Please put a cross (X) in all boxes that apply in the first column (6.10) below.

Q6.11 For each of the sources of other income your organisation/group received in the most recent financial year (i.e. 2014/15), can you please estimate what proportion of your organisation's/group's total income each source represented?

Please put a cross (X) in one box per row in the second column (6.11) below.

	6.10 Income source	6.11 Proportion of income					100%
		Less than 10%	At least 10% but less than 20%	At least 20% but less than 50%	At least 50% but less than 75%	At least 75% but less than 100%	
Grants from National Lottery distributors (e.g. BIG)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Grants from charitable trusts and foundations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Membership fees/subscriptions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Charging for goods and services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Business donations or sponsorship	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fundraising (e.g. crowdfunding, events, donations, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Interest (e.g. bank, endowments, investments)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Loans or other finance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Legacies or bequests	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Social Investment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
European funding	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please write in below)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<div style="border: 1px solid black; height: 20px; width: 100%;"></div>							
Did not receive any other income	<input type="checkbox"/>						

FINAL COMMENTS

F1 Please indicate the extent to which you anticipate the following factors assisting or constraining your group/organisation over the next 12 months?

Please put a cross (X) in no more than one box per column.

	Greatly assisting	Assisting	Neutral	Constraining	Seriously constraining	Don't know	Not applicable
Ability to employ staff with sufficient skills	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ability to retain staff / staff turnover	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ability to recruit volunteers with sufficient skills	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ability to retain volunteers/volunteer turnover	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Engagement with other VCSE organisations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Engagement with public sector bodies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ability to secure grant funding from public sector bodies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ability to secure contracts from public sector bodies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ability to secure other sources of incomes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Engagement with the private sector	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The local economy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

F2 Please provide some more detail on how the factors identified above are likely to constrain or assist your organisation in the next 12 months along with any other challenges or opportunities you anticipate in the next year:

FINAL COMMENTS

F3 Are you doing or planning to do any of the following things to support your beneficiaries?

Please put a cross (X) in no more than one box per column.

	Doing this now	Planning to do this	Not doing this now and not planning to
Increasing earned income	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Increasing individual donations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Borrowing money to increase the volume of activity/enter new areas of work	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Changing the way you run your services or activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Working more closely with a public sector organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Merging with one or more similar organisations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Working more closely with another voluntary/not-for-profit organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Working more closely with a private sector company	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

YOUR DETAILS

It would be helpful if you could provide us with your name and that of your organisation/group.

Your organisation's/group's name:	
Your organisation's/groups address:	
Your name:	
Your role:	
Your email address:	
Your phone number:	

The above information will not be shared with anyone outside of Manchester Community Central (Macc) and Sheffield Hallam University without obtaining your permission first.

Sheffield Hallam University will be undertaking the analysis and reporting of responses received to the survey. They would like to assure you that your response to the survey will be COMPLETELY CONFIDENTIAL AND ANONYMOUS. Your response will be added together with responses from other organisations/groups to produce anonymous evidence for use in reports.

Manchester Community Central (Macc) would like your permission to use your information in the following way:

- a) **Manchester Community Central (Macc) would like to include your contact details and the information provided in section one of this questionnaire about your organisation/group on its internal database.**
- b) **Macc would like to anonymise the answers you provide to this questionnaire and amalgamate with other responses, then make this anonymised data available to all via an open Data Portal**
- c) **Macc would like to link your responses to responses you may have provided to previous questionnaires. Responses will remain anonymous.**

Please put a cross (X) in the box if you would like your information to be included on the Manchester Community Central (Macc) internal database:

Please put a cross (X) in the box if you agree to your anonymised data being shared via an open data portal:

Please put a cross (X) in the box if you agree to your anonymised data being linked

The questionnaire is now complete. Please return your complete questionnaire to Manchester Community Central (Macc) in the prepaid envelope provided by Sunday 27 November 2016

Thank you very much for taking part in the survey.

Your response is important to us and will help us pull together some important evidence about the impact of the voluntary, community and social enterprise sector in Manchester.