

Opportunities for patient and public involvement in redesigning health services in Greater Manchester

The NHS Transformation Unit* is currently supporting various pieces of work in Greater Manchester (GM) to improve services for patients across GM. This bulletin contains information on opportunities for involvement for patients, carers and interested members of the public on project which are currently underway.

Seeking the views of patients, carers and members of the public in general in the development and redesign of services is an important element of transformation. Overleaf you will find three opportunities for involvement which may be of interest to you, your friends or networks.

Please take the time to read about the opportunities and consider if you would like to get involved. For more information about any of the opportunities listed in this bulletin, please contact Usman Nawaz (Engagement Consultant, NHS Transformation Unit) via email usman.nawaz@nhs.net or call 0161 967 0300.

***The NHS Transformation Unit is supporting the Greater Manchester Health and Social Care Partnership work around the Standardising of acute and specialist care (Theme 3). The NHS Transformation Unit (TU) specialises in creating large scale transformation in health and care, designing innovative solutions to bring about lasting positive change. Wholly owned by the NHS with an independent board, the TU delivers clinically led transformation to bring about improved patient outcomes and raised standards.**

Redesigning Breast Services in Greater Manchester

The Greater Manchester Breast Services Transformation Project is reviewing hospital based services in Greater Manchester (GM) to make them the best they can possibly be and to make them affordable for the future. The project involves doctors, patients and other healthcare staff from across all areas of GM working together.

We would be grateful if you would consider taking part in a survey to help us understand your (or a friend/relative's) experiences of using Breast Services in Greater Manchester. Your views will help identify what is important to patients and what needs to be considered from a patient (or carer) perspective in the design of any future services.

Completing the survey takes about ten minutes and it can be accessed via the following link:

<https://www.surveymonkey.co.uk/r/GMbreastprojectserviceuserquestionnaire>

If you are unable to complete the survey online, we can send you a paper version. To request a hard copy please contact:

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01619670300

Louise Parkin (Project Support Officer)
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Request for patient representatives to support the Greater Manchester Enhanced Recovery After Surgery+ (ERAS+) Project

<p>What is the Programme about?</p>	<p>Enhanced Recovery After Surgery (ERAS+) is a patient and family facing support programme that has been designed by a team of NHS professionals with patients for patients, and aims to put people at the centre of their own recovery following surgery.</p> <p>The programme supports patients in making changes to their daily lifestyle during the weeks leading up to their surgery to make sure their body is prepared. A good recovery will allow them to get back to daily activity sooner and preparing their body for major surgery will help to reduce problems after surgery by:</p> <ul style="list-style-type: none"> • Reducing the rate of chest infections • Reducing the time you spend in hospital after surgery <p>ERAS+ has already been successfully rolled out at Manchester Royal Infirmary and the plan is to deliver the programme in six other hospitals within Greater Manchester between 2018 and 2020.</p>
<p>What is expected of the patient representative?</p>	<p>We are inviting anyone with experience (as a patient or carer) of having undergone major surgery or due to undergo major surgery, to share their experience on the ERAS+ Steering Group (2 places available).</p> <p>You will be invited to attend a monthly meeting as a patient representative with project leads, clinicians and other service users. We may also seek your views via email.</p> <p>As well as providing feedback on your experience, you will help inform aspects of the ERAS+ programme.</p>
<p>What is the time commitment?</p>	<p>We are looking for two patients to attend the GM ERAS+ Steering group which is held for two hours on a monthly basis. The meeting venue alternates over the following sites:-</p> <p>Wythenshawe Hospital Stepping Hill Hospital The Christie Hospital Salford Royal Hospital Royal Oldham Hospital Royal Bolton Hospital</p> <p>There may be other opportunities within this time to take part in other activities where a patient view is required.</p>
<p>Is this an on-going or time-limited project?</p>	<p>We aim to complete the implementation of ERAS+ across the six sites in GM within two years, by January 2020.</p> <p>Patient representatives are welcome to remain on the steering group for the duration of the implementation or for a shorter period of time.</p>
<p>What will patient/public involvement inform?</p>	<p>Your involvement will help inform the implementation of the ERAS+ programme across six sites in Greater Manchester.</p>
<p>Any other information?</p>	<p>You can find out more about the ERAS+ programme by visiting:- http://www.erasplus.co.uk/</p>

If you are interested in getting involved with the ERAS+ Steering Group, please email usman.nawaz@nhs.net or call 0161 967 0300 and ask for Usman Nawaz (Engagement Consultant TU) by Friday 23rd February 2018.

Request for patient representatives to support the Greater Manchester Enhanced Recovery After Surgery+ (ERAS+) Project (Reader's Panel)

<p>What is the programme about?</p>	<p>Enhanced Recovery After Surgery (ERAS+) is a patient and family facing support programme that has been designed by a team of NHS professionals with patients for patients, and aims to put people at the centre of their own recovery following surgery.</p> <p>The programme supports patients in making changes to their daily lifestyle during the weeks leading up to their surgery to make sure their body is prepared. A good recovery will allow them to get back to daily activity sooner and preparing their body for major surgery will help to reduce problems after surgery by:</p> <ul style="list-style-type: none"> • Reducing the rate of chest infections • Reducing the time you spend in hospital after surgery <p>ERAS+ has already been successfully rolled out at Manchester Royal Infirmary and the plan is to deliver the programme in six other hospitals within Greater Manchester between 2018 and 2020.</p> <p>We are setting up a reader's panel to review patient information leaflets which will be circulated to new participants on the programme, as well as testing a mobile app. We are seeking your insight to ensure the leaflets and app are "patient and user friendly".</p>
<p>What is expected of the patient representative?</p>	<p>You will be invited to join a patient group to review patient leaflets and the App to consider the format with regards to the design, layout, language etc.</p>
<p>What is the time commitment?</p>	<p>A meeting lasting up to two hours to review approximately five patient documents and the mobile app to take place around the end of February 2018. You will have the opportunity to test the app on your own device in the week leading up to the meeting.</p>
<p>What will patient/public involvement inform?</p>	<p>Your involvement will help inform the design and content of the patient leaflets and app which will then be provided to service users who will go through the ERAS+ programme.</p>
<p>Any other information?</p>	<p>You can find out more about the ERAS+ programme by visiting:- http://www.erasplus.co.uk/</p>

If you are interested in getting involved with the ERAS+ Steering Group, please email usman.nawaz@nhs.net or call 0161 967 0300 and ask for Usman Nawaz (Engagement Consultant TU) by Friday 23rd February 2018.