**A new service provider**

As you will be aware, Lifeline has been experiencing significant financial difficulties over the past few months. This has culminated in a position where in order to safeguard service provision, particularly for service users and to look after the interests of staff, Lifeline approached CGL to assist in a process that would ensure service continuity.

In agreement with Lifeline commissioners, from 1 June 2017, change, grow, live (CGL) is taking over the operation of the Lifeline Eclypse Young Person’s Service Manchester from Lifeline Project.

**About change, grow, live**

We are an organisation that exists to support people to change their lives for the better and achieve positive and life-affirming goals.

We have a strong track record of transforming services and delivering outcomes for service users and their communities.

Taking on this challenge allows these services to continue to exist without withdrawing vital care and support, minimising risk to service users.

**Our ethos**

Change, grow, live believes in supporting people to identify and pursue their own personal goals or recovery. We know that change is a real possibility for everyone and we will work alongside service users to ensure they have the best possible chance of success.

**Referrals**

We are continuing to keep all pre-existing lifeline referral pathways, so referrals you have recently sent to Lifeline email/fax/webpage will not be lost.

All referrals into service will continue as before and can be made by;

**Lifeline Eclypse – Young Persons Substance Misuse Service**

Email: Elpiniki.Papadopoulou@cgl.org.uk

Fax: 0161 272 8123

Phone: 0161 839 2054

**Service continuity**

We recognise the vital role that partner agencies and local stakeholders play to support these services and we can assure you that resourcing and delivery will not be compromised in any way. It will be very much business as usual for everyone. This includes continued partnership working and attendance at local multi-agency meetings.

At this stage, our primary goal is to ensure as little disruption to services as possible to achieve a smooth transition. Service users can expect the same level of support and care as the services will be continuing as normal. A separate bulletin has been sent to service users explaining this in more detail.

**We want to hear from you**

We are keen to hear your views on local issues and how joint working could improve access to services within the community.

If you have any questions or concerns please get in touch.

**E:** [servicetransfer@cgl.org.uk](mailto:servicetransfer@cgl.org.uk)

**T: 0161 839 2054**

We look forward to working with you over the coming months.